



Validation and Verification [102-32, 102-56]

The contents of this report have been validated by internal parties and verified by an independent external party.



Internal parties:

- Data and information, including material topics were approved and validated by all data contributors and the highest management from related functions, to ensure the accuracy and reliability of the data.
- Disclosure of performance and sustainability strategy was reviewed by the Finance & Planning Director and other relevant Directors.
- The Board of Directors conducted a review of the verification results from an independent party.
- The Board of Directors and Board of Commissioners approval sheets are presented in this report.

External parties:

- Financial data, audited by Public Accounting Firm Tanudiredja, Wlbisana, Rintis & Rekan.
- The verification was carried out by SR Asia, an assurance service, using the AA 1000 AS (V3), Type 1 and 2 Standards, specifically for economic performance with a Moderate Level. The assurance process was one of the activities undertaken in developing this Sustainability Report to ensure the reliability of its information and data presented. BCA ensured that there was no conflict of interest in this verification process and that the selection of SR Asia as an assessor was determined independently.

Previous Year's Report Feedback

We received input related to the 2019 Sustainability Report with suggestions on how to improve the ESG performance continuously. Following this input, BCA has disclosed more information on reducing CO2 emissions in an effort to reduce the impact of extreme climate change. This information disclosure is in response to questions from many investors, as well as the initiation of recording and development of climate change mitigation and adaptation strategies. Information on employment, diversity and equality, as well as human rights is also presented in a more comprehensive manner, complementing the information in the 2020 Annual Report.

We have also paid attention to the verification process (assurance) response in the 2019 report. We have adjusted the sustainability strategies and policies, and carried out stakeholder mapping to ascertain their input and needs. We have improved on the results of the strategy adjustments, stakeholder mapping, and identification of material topics, and these are presented in this report.

For the input received, BCA would like to extend our thank you and will continue to improve the quality of our reporting. Responses to this 2020 sustainability report can be submitted to: [102-3, 102-53]

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Independent Assurance Statement

The 2020 Sustainability Report of PT Bank Central Asia Tbk

Number : 002/000-174/II/2021/SR-Asia/Indonesia
 Type/Level : 1 and 2/Moderate

Dear stakeholders,

PT Bank Central Asia Tbk (“the Bank” or the “Reporting Organization”) has assigned Social Responsibility Asia (“SR Asia”) to assess its 2020 Sustainability Report (“the Report”) for the reporting period of January 1 to December 31, 2020. The reporting organization is one of the largest commercial banks in Indonesia and is listed on the Indonesia Stock Exchange.

Intended User and Purpose

This Independent Assurance Statement (“the Statement”) presents our opinion, findings, and recommendations based on particular assurance mechanisms, procedures, and scope of work on the Report to the stakeholders of the Bank. SR Asia advises all NOT to use the Statement for interpreting the Bank’s overall performance or sustainability, unless for the areas covered in the scope of the assignment.

Responsibilities

Responsibilities of SR Asia and the Bank are defined in the Non-Disclosure Agreement and the Engagement Agreement documents. Following the scope of assurance, SR Asia as agreed by the Management¹ is responsible to perform an assessment, NOT an audit, on the Report content and come up with recommendations as well as the Statement. The Management is responsible for the presentation of data, figures, and information in the Report content. SR Asia only discloses the results of assurance to the Management and does NOT accept any responsibility for any other purpose or to any other person or organization. Any dependence that a third party has placed on the Report is entirely at its own risk.

Independence, Impartiality, and Competency

SR Asia assigned an Assurance Team consisting of experts in the ISO 26000, the principles and standards of AA1000 AccountAbility, the GRI Sustainability Reporting Guidelines, and the country reporting regulation. The experts also have experience in writing and reviewing sustainability reports and integrated reports of organizations from different industry sectors. SR Asia also applies a particular assurance protocol based on a professional code of conduct. Members of the Assurance Team do NOT have any relationships with the Bank that can influence their ability to provide an independent and impartial statement.

Description and Source of Disclosures

The assurance work was started with an initial review of the Report draft submitted by the Bank. SR Asia assessed the disclosures of data and information in the Report content and traced back to the evidence documents provided by the Reporting Organization. Discussions with the Management were also conducted to clarify the findings. During the assurance, SR Asia applied the methodology and approach of the analysis referring to the AA1000 Assurance Standard v3 and the SR Asia Protocol on Assurance Analysis and also using the SR Asia Great Assurance

¹ Management of the Bank